

Clouver Newsletter

Changelog Pop-up

All updates at a glance

We explain how the new "Changelog Pop-up" prevents **new features, enhancements and bug fixes** from getting lost in the day-to-day, and why this makes collaboration between users and the development team much easier.

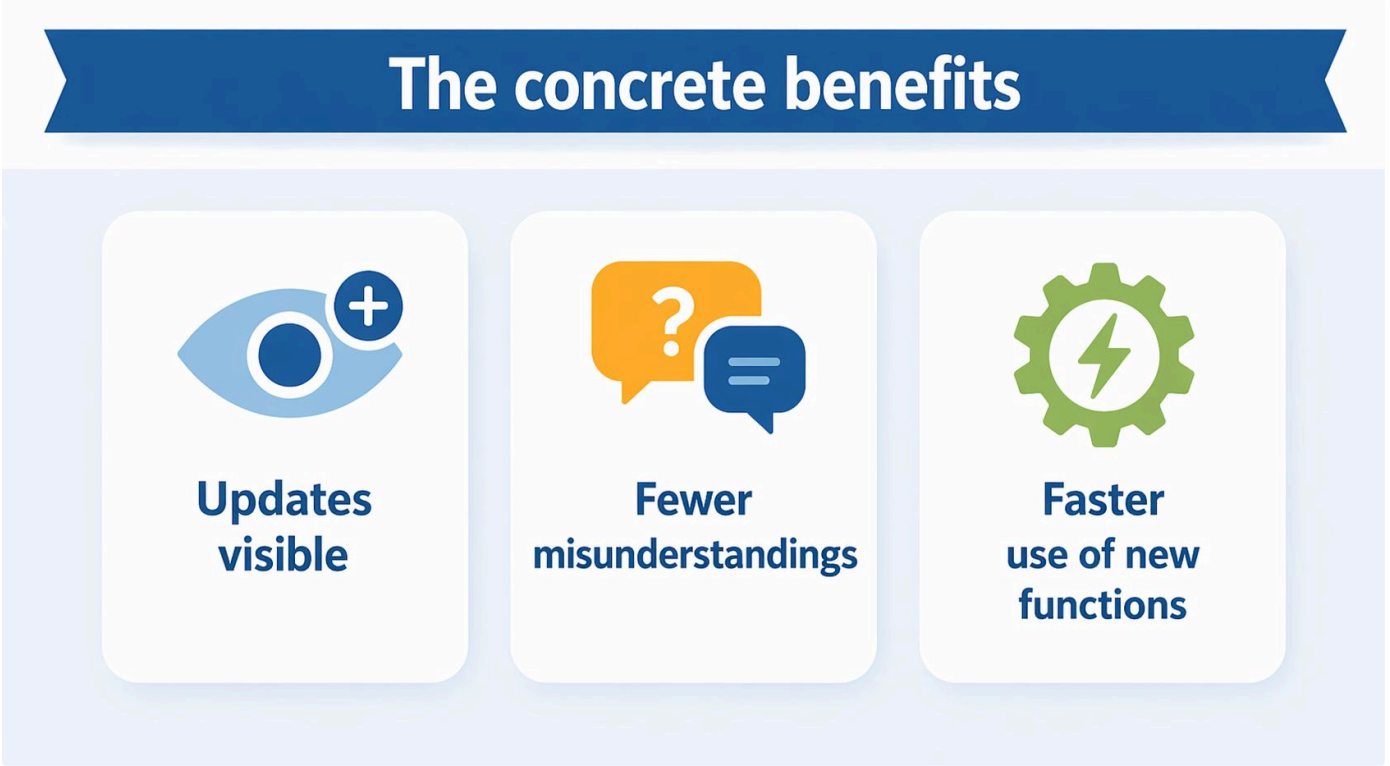
Changelog on login:
So you never miss any updates again

New features, improvements or bug fixes are only valuable if they are also seen and used in the **production day-to-day**. Especially after change requests, it can otherwise quickly happen that updates slip through and are only noticed weeks later.

With the new "Changelog Pop-up", Clouver makes updates immediately visible to all users when they log in: with every new version, a pop-up window appears in Clouver, with the most important changes – **for greater transparency in the smart factory.**

What is a changelog?
This refers to a change log that provides a brief overview of new additions in software, from new functions to bug fixes.

A changelog pop-up usually shows this information directly after an update as a small window in the software.



No update goes unnoticed any more

No customer is ever at risk of new features (that they may have requested themselves) or bug fixes (that they may have reported themselves) going unnoticed.

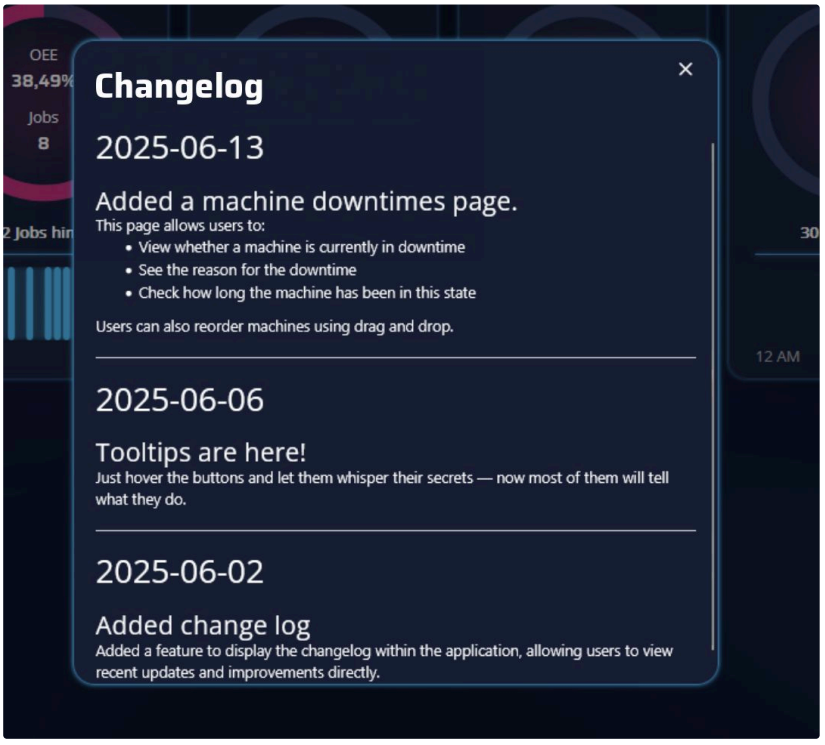
It also helps to avoid duplicate requests, for example when a function already exists but the information about it has not yet been communicated. **A typical issue in networked production environments**.

Use case: When changes slip through in day-to-day work

At one of our customers, we found that after several change requests, it was often only clear **weeks later** that we had already implemented the requested changes.

With the "Changelog Pop-up", the next login makes it immediately clear: the requested adjustments are already live, without any follow-up questions or delays.

> *“More transparency here means fewer misunderstandings and quicker use of new possibilities. It improves collaboration between users and the development team."*
>
> – Developer ProCom Automation



What does that mean in concrete terms for day-to-day production?



For shift supervisors & foremen

Less uncertainty after releases, because relevant changes are immediately visible upon login and flow more quickly into daily work **on the shop floor**.



For maintenance & support

Clearer feedback on reported issues (“fix is live") – resulting in fewer duplicate reports and less ping-pong **in ongoing operations** between teams.



For process/production engineers

Faster validation of changes, because all users see the same update status directly upon login.



For IT/OT & key users

Less follow-up communication around releases, because changes do not first need to be "distributed" via separate channels.

Typical stumbling block and how to avoid it

The expectation trap

When updates are visible at login, it quickly creates the expectation that new features will **automatically** arrive in day-to-day work. In practice, this only happens when users briefly check whether the change affects their own area.

The solution

Do not just take note of new features, but **classify them directly in terms of their relevance to your own workflow**.



Notice the update | **Check relevance** | **Apply in the work area**

Quick win of the month

Use the pop-up as a fixed mini-check at the start:

> **"What is new, and does it affect my area?"**.

That way, you fully benefit from the changelog pop-up, and help ensure that new possibilities quickly flow into day-to-day production work.

This turns information into a real advantage in everyday work.

Get non-binding advice now!

Would you like to know how you can integrate and use Clouver in your production?

Then book a personal consultation with us – **free of charge and without obligation**. Or send us an email with your questions. We look forward to hearing from you.

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